

## Natural Gas Services

Your natural gas bill includes:

- Firm Gas Sales Service—the costs associated with the purchase of firm natural gas supply to ensure uninterrupted deliveries by MGE’s interstate pipelines.
- Residential Distribution Service—the costs associated with maintaining MGE’s natural gas distribution system to help ensure safe and reliable natural gas is delivered to your home.

### Firm Gas Sales Service (FS-1)

Administrative charge      \$0.0163 per therm

Natural gas service\*

- Summer (Apr. 1 - Oct. 31)      \$0.4553 per therm

- Winter (Nov. 1 - Mar. 31)      \$0.5097 per therm

### Residential Distribution Service (RD-1)

System connection and customer

service charge      \$0.6575 per day

Distribution service      \$0.2531 per therm

\* Subject to adjustment for the cost of purchased gas.

**System connection and customer service charge:** Every customer receives this charge whether or not natural gas is used.

## Contact us

We’re here to provide information that can help you make smart energy decisions. Please contact us with your questions about MGE rates, your bill and our services.

- Visit [mge.com/rates](http://mge.com/rates)
- Call us at 608-252-7222 or 1-800-245-1125
- Llame a nuestra línea de español: 608-252-7120

### MGE main office

623 Railroad St.  
Madison, WI 53703  
608-252-7222

### Elroy office

220 Kimball Ave.  
Elroy, WI 53929  
1-800-245-1125

### Viroqua office

526 E. Decker St.  
Viroqua, WI 54665  
1-800-245-1125

### Prairie du Chien office

PO Box 266  
Prairie du Chien, WI 53821-0266  
1-800-245-1125

# RESIDENTIAL

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## Services and Prices



[mge.com](http://mge.com)

Madison Gas and Electric

Effective January 1, 2024



## Basic Utility Services

### Effective January 1, 2024

We take seriously our responsibility to provide safe, reliable energy at reasonable rates. We work hard to control our costs.

In 2023, MGE filed an application with the Public Service Commission of Wisconsin (PSCW) to increase electric and natural gas rates in 2024. The PSCW approved some changes, setting our electric and gas rates.

Residential electric and natural gas rates will increase in 2024.

- The typical MGE residential electric customer using 500 kilowatt-hours per month will see an increase of about \$3.09 a month.
- The typical MGE residential natural gas customer using about 720 therms per year will see an increase of about \$16 over the course of the entire year.

Electric costs for 2024 include investments made in the West Riverside Energy Center, solar investments and continued investments in grid modernization projects. The collection of the escrow accounts for uncollectible costs, including costs related to COVID, also are included in electric costs for 2024.

The primary reasons for the gas increase are continued investments in system modernization projects to maintain a safe and dependable system and the collection of the escrow accounts for uncollectible costs, including costs related to COVID.

Visit [mge.com/rates](https://www.mge.com/rates) for more information on 2024 rates.

## Green Power Program

Green Power Tomorrow (GPT) is MGE's optional renewable energy program for electric customers. GPT offers customers a convenient, flexible, affordable option for supporting green energy. The premium to participate remains at one cent per kilowatt-hour. The PSCW approved MGE's request to add a new GPT 100 option for customers in 2024. To learn more, visit [mge.com/GPT](https://www.mge.com/GPT).

### How can I control my costs?

Control your energy use to save money. Consider these tips to control costs:

- Adjust your thermostat setting when you are sleeping or gone.
- Use energy-efficient lightbulbs such as LEDs or compact fluorescents.
- Look for the ENERGY STAR® label when purchasing new appliances and equipment.

For more energy-saving ideas:

- Visit [mge.com](https://www.mge.com) and [mge2050.com](https://www.mge2050.com) or
- Call our Home Energy Line at 608-252-7117

You also can track your energy use and see how your home heating costs compare to other homes. Visit [mge.com/averageuse](https://www.mge.com/averageuse).

### Consider our Budget Payment Plan

Sign up for MGE's Budget Payment Plan to spread out your energy bills more evenly. We estimate your annual energy costs for the upcoming year based on your monthly costs over the previous 12 months.

Your monthly payment amount will stay the same for a minimum of six months. After six months, we will review your usage on a monthly basis. If your energy usage has changed, we will provide you with a new budget amount for a six-month time period.

For more information or to sign up:

- Visit [mge.com/budget](https://www.mge.com/budget) or
- Call 608-252-7222 or 1-800-245-1125

## Electric Services

### Residential Electric Service (Rg-1)

Most residential customers use these rates.

	Winter	Summer
Grid connection and customer service charge per day	\$0.49315	\$0.49315
Distribution service per kWh	\$0.05750	\$0.05750
Electricity service per kWh	\$0.11497	\$0.11497

### Optional Residential Electric Time-of-Use (Rg-2A)

	Winter	Summer
Grid connection and customer service charge per day	\$0.49315	\$0.49315
Distribution service per kWh	\$0.05750	\$0.05750

### Electricity service:

Base energy, all kWh, per kWh	\$0.07350	\$0.07350
Added on-peak charge, period 1, per kWh	\$0.09275	\$0.09298
Added on-peak charge, period 2, per kWh	\$0.08995	\$0.10243
Added on-peak charge, period 3, per kWh	\$0.09418	\$0.09717

Base energy charge applies to all kWh used during all time periods.

Added on-peak charges apply Monday through Friday, excluding holidays: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving and Christmas.

- On-Peak 1 (10 a.m. to 1 p.m.)

- On-Peak 2 (1 p.m. to 6 p.m.)

- On-Peak 3 (6 p.m. to 9 p.m.)

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